



CENTERS FOR MEDICARE & MEDICAID SERVICES

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TO: All Medicare Advantage (MA) Plans, Prescription Drug Plans (PDP), Religious Fraternal Benefit Plans (RFB), Special Needs Plans (SNP), and Cost Plans

FROM: Jon Booth, Director
Web & Emerging Technologies Group
Office of Communications

Vanessa Duran, Acting Director
Medicare Drug Benefit and C & D Data Group
Center for Medicare

SUBJECT: Contract Year (CY) 2024 Online Enrollment Center (OEC) Special Enrollment Period (SEP) Code Updates

This memo provides updated information about the SEP codes presented in the Online Enrollment Center (OEC) on www.medicare.gov. CMS is re-issuing **Appendix B: CY 2024 Special Enrollment Period (SEP) Codes** to reflect the following updates:

- OEC SEP code “PRE” has been added: “I pay a premium for Part A and I signed up for Part B during the General Enrollment Period (January 1-March 31 each year). I want to join a Medicare drug plan (Part D) or Medicare Advantage Plan with drug coverage.” This corresponds to updated MARx SEP reason code 34, which is effective on January 1, 2024.
- OEC SEP code “CSP” has been added: “I signed up for Part A (Hospital Insurance) or Part B (Medical Insurance) during a Special Enrollment Period I qualified for because of an exceptional circumstance. I want to join a Medicare Advantage Plan (with or without drug coverage).” This corresponds to MARx SEP reason code 42, which is effective on January 1, 2024.
- OEC SEP code “DSP” has been added: “I signed up for Part A (Hospital Insurance) or Part B (Medical Insurance) during a Special Enrollment Period I qualified for because of an exceptional circumstance. I want to join a Medicare drug plan (Part D).” This corresponds to MARx SEP reason code 43, which is effective on January 1, 2024.
- In the August 30, 2023 memo entitled “Contract Year (CY) 2024 Online Enrollment Center (OEC) Timeline and Requirements,” CMS introduced an error related to MARx

SEP reason code 29. The corresponding OEC SEP code should be 12G. This has been corrected in Appendix B.

For technical assistance with HPMS, please contact the HPMS Help Desk at either hpms@cms.hhs.gov or 1-800-220-2028.

For questions on the MARx SEP reason code updates, please contact the MAPD Help Desk at either 1-800-927-8069 or mapdhelp@cms.hhs.gov.